

Bridgewater State University
Academic Affairs Division

RFIC No. 16 (FY24) Request for Independent Contractor
Speaking Engagement

Topic: Role of the Ombud's Office within Public Higher Education Institutions

Dates: November 28th and November 29th, 2023

Background:

In January 2024, the university will launch an Ombuds Office to provide faculty and librarians a confidential and safe space to ask questions, express concerns, and explore options to solve university-related problems that fall outside the Collective Bargaining Agreement between the Board of Higher Education (BHE) and the Massachusetts Teachers Association (MTA)/NEA/Massachusetts State College Association (MSCA). The mission of the Ombuds Office is to foster a campus culture characterized by respectful communication, fair practices, and mutual understanding. Ombuds practice within the code of ethics established by the International Ombudsman Association ([IOA Ombuds Code of Ethics](#)).

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